

KEEPING YOU GOING

1 - 866 - 738 - 3375

8:30 am ~ 4:30 pm

604 - 269 - 2222 (local)

604 - 261 - 2256 (fax)

www.setbc.org/support

support@setbc.org

Before you call, please check

1. All relevant help files (including online help for your software/hardware)
2. Software updates and hardware drivers, if possible

When you call

1. Please have the following information ready

Name of the student
Equipment SET ID #
Details of the problem

2. If possible, have the equipment at hand and software CDs available in case you need to reload